

KRISTIN ANN THOMAS



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EDUCATION

JURIS DOCTOR (J.D.)

University of Connecticut School of Law, Hartford, Connecticut

Honors

BACHELOR OF ARTS (B.A.)

Smith College, Northampton, Massachusetts

Philosophy

Cum Laude with High Honors

MEDIATION (Certificate)

Massachusetts Continuing Legal Education, Inc. (MCLE New England)

Compliant with Rule 8 Uniform Rules of Dispute Resolution

BAR ADMISSIONS

MASSACHUSETTS

April 2007

CONNECTICUT

November 2002

UNITED STATES DISTRICT COURT, MASSACHUSETTS

May 2022

UNITED STATES DISTRICT COURT, CONNECTICUT

January 2003

PROFESSIONAL SUMMARY

Attorney with a unique background in hands-on business management, insurance defense litigation and mediation. Trained mediator who is passionate about all forms of alternative dispute resolution. Proficient in employment law, medical malpractice defense, and personal injury defense, with a keen interest in family law.

Dedicated to navigating intricate legal matters with precision, safeguarding client welfare and methodically guiding cases to resolution. Track record includes securing claim withdrawals, negotiating favorable settlements, and attaining advantageous verdicts, driven by an unwavering commitment to client interests.

LEGAL EXPERIENCE

LITIGATION ATTORNEY

October 2021 - Present

Keyes & Donnellan, P.C., Springfield, Massachusetts

- Utilize a high level of preparedness to secure defense verdicts at trial.
- Manage a robust caseload specializing in defense of medical malpractice, employment and auto accident claims.
- Work closely with medical experts, navigating complex records and testimonies for ongoing analysis crucial to effective defense.
- Demonstrate proficiency in client communication, maintaining a consistent and proactive dialogue. Regularly update clients on case progress, ensuring transparency and fostering trust throughout the litigation.
- Showcase adeptness in organizing and interpreting medical records, employing a detail-oriented approach to extract information pivotal to case development and litigation strategy.
- Skillfully conduct depositions and examinations under oath, gathering critical information from both friendly and adverse parties. Leverage insights to strengthen defense and settlement plans as needed.
- Initiated operational enhancement by outsourcing firm's bookkeeping functions to an independent contractor, bolstering efficiency after a key employee's departure.

LITIGATION ATTORNEY

September 2002 - May 2005

Day Berry & Howard LLP, Hartford, Connecticut

- Represented clients in labor and employment matters across courts and agencies, both state and federal. Managed 40+ concurrent cases for diverse companies from Fortune 500 entities to local businesses.
- Provided strategic counsel on employee relations, policies and compliance with state and federal labor laws.
- Negotiated employment and separation agreements, including non-competition and non-solicitation terms.

KRISTIN ANN THOMAS

COMPETENCIES

Mediation and Dispute Resolution

Negotiation

Problem Solving

Litigation Strategy

Precision

Systemization

Leadership

Client Cultivation

Persuasive Communication

Motion Practice

Risk Analysis

Relationship Building

Investigative Analysis

Efficiency Management

Web Design

Online Commerce

ADDITIONAL EXPERIENCE

LEADERSHIP CERTIFICATE

Completed a year-long program in transformational leadership with the Women's Leadership Institute at Hartford International University (f.k.a. Hartford Seminary) in Hartford, Connecticut.

PROFESSIONAL KNITTER

Established professional expertise in knitting as employee and "test-knitter" for America's largest yarn store. Served as a meticulous test and sample knitter for multiple designers, creating projects and patterns that appeared for sale in catalogs and online.

ENTREPRENEURIAL EXPERIENCE

VICE PRESIDENT

September 2010 - January 2021

Ruggers Rugby Supply, West Springfield, Massachusetts

- Engineered an impressive turnaround for a sporting goods business, ultimately achieving a remarkable 40% surge in corporate sales in a fast-paced environment.
- Revitalized the company's e-commerce platform, harnessing cutting-edge technologies that drove significant market share growth in a fiercely competitive market.
- Innovated diverse research, marketing and brand strategies, from graphics creation to targeted advertising and automated email campaigns that fueled business expansion.
- Personally managed a portfolio of 50+ high-value customer accounts, ensuring consistent and exceptional service delivery.
- Leveraged data analytics tools to track and optimize marketing campaigns, consistently achieving an impressive 16% average click-through rate on the e-commerce platform within 6 months.
- Implemented a streamlined production system for custom goods and introduced a dedicated, breakthrough e-commerce platform tailored specifically to this segment, amplifying both customer engagement and sales.
- Overhauled the email marketing process, resulting in a 11% average click-through rate improvement and highly targeted customer engagement.
- Collaborated with application developers to craft bespoke e-commerce features, optimizing the purchasing journey and enhancing user experience to drive sales growth.

COMMUNITY INVOLVEMENT

FIRST CHURCH LONGMEADOW

Leadership Team

Longmeadow, Massachusetts

Transformed and modernized the established rules and procedures of a historic local church, implementing new structural frameworks to address contemporary employment challenges and enhance operational efficiency.

OPEN HEARTH ASSOCIATION

Board of Trustees

Hartford, Connecticut

Contributed pro bono legal services and fundraising for a men's homeless shelter. Ensured access to essential legal aid and fostered sustainable financial support for the organization.

OLIVER ELLSWORTH INNS OF COURT

Member

Hartford, Connecticut

Membership in a professional society of Connecticut lawyers and judges following nomination by a senior partner of law firm. Actively contributed to networking events, inclusive meeting and specialized small groups, encouraging robust connections and engaging with esteemed peers within the local legal community.